

Issue:2009-1

CONTACT US

SOUTHEASTERN PATHOLOGY 706-291-2430 • 800-225-8702

After hours, if you know the extension of the person you wish to reach, you may call **706-291-8702**

TECHNICAL QUESTIONS:

Ken Whittenburg, PA-C Laboratory Manager Ext: 113, kenw@sepath.com

Greg Crandall, CT (ASCP) Cytology Manager Ext: 117, gregc@sepath.com

SUPPLIES, REPORTS,

COURIER SERVICES: (SEP or LabCorp) Lisa Lance Patient Service Center Manager Ext: 145, lisal@sepath.com

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MANAGED CARE:

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NEWSLETTER SUGGESTIONS AND COMMENTS: Linda Hom Administrator Ext: 123, lhom@sepath.com

www.sepath.com

What Can Technology Do For You?

Would you like to streamline some of your daily activities? We can help! Visit <u>www.sepath.com</u>. Click on the Physician Resource area to order supplies or to complete requisitions on line.

Available features include:

Easy Access to Reports (E-Reports)*

Visit <u>www.sepath.com</u> and log into our secure reporting area to retrieve your pathology reports any time of the day or night. (Password and user name required.) Surgical reports are available for retrieval online as soon as the pathologist signs out the case. Consult reports, i.e. VIAS, are also available online for 90 days from the date of sign out.

Quick Requisition Completion (Online Order Entry)*

Filling out pathology requisitions online can save your staff valuable time. If SouthEastern Pathology has performed tests for the patient before, you can search for the patient, and the system will automatically populate the billing information. All you have to do is update for any changes.

Online Order of Lab Supplies (Client Supply Order)

In need of more lab supplies? Simply fill out an order for the supplies you need and we will send them to you.

Patient Access to Pap Test Results (PAP Info Online)*

If you want your patients to be able to look up their Pap test results, SouthEastern Pathology will supply you with instruction cards giving your patients step-by-step instructions for viewing Pap test results online.

Reports Listing Patients by Date of Service (PAP Recall)*

Since you can look up results for your patients by date range, you can easily run a report to show patients who had their last Pap test between specified dates. Once the report has been run, it is easy to create letters to those patients letting them know it is time to schedule their annual Pap test.

Patient Access to Test Status (Case Status)*

Do patients call your office wanting to know if test results are available? Would you like to cut down the number of phone calls you receive? If you enable this feature, your patients can log onto our website to check the status of their test.

Online Printing of Blank Requisitions (Documents Online)

Forget to place an order? Out of requisitions? Visit our website to print requisitions as needed.

*Password and Username Required If you are not currently using our online features and would like more information, contact Chris Brown (Ext. 107).

SouthEastern Pathology 2009 Holiday Closings

May 25, 2009 Memorial Day July 3, 2009 Independence Day September 7, 2009 Labor Day November 26, 2009 Thanksgiving Day November 27, 2009 Day After Thanksgiving December 25, 2009 Christmas Day

This newsletter is also available on our website.

CLIENT FOCUS

Featured SouthEastern Pathology Employees Who Serve You



Transcription Department (Left to right) Jane Littlejohn, Lisa Lance, and Rhonda Sterner The transcription department is where the typing of each pathology report takes place. Transcription is also responsible for making sure each report gets to the proper location. Some reports are faxed, others are delivered via our courier service and others are sent through an interface with the clients' EMR.

Each of these employees has twenty years or more service with SouthEastern Pathology. Lisa Lance is also our patient service center manager.

April 19-25, 2009 **National Medical Laboratory Professionals Week (NMLPW)**

This is the 34th year of celebrating clinical/ medical laboratorians. This year's theme is "LABORATORY PROFESSIONALS GET RESULTS"! SouthEastern Pathology would like to take this opportunity to thank our employees for the exemplary work they do. We would also like to thank the employees of: Floyd Medical Center, Redmond Regional Medical Center, The Harbin Clinic, The Specialty Hospital, DeKalb Regional Medical Center, Polk Medical Center, Cherokee Medical Center and Northwest Georgia Regional Hospital. We thank those that serve the public through medical and laboratory science.

NMLPW OBJECTIVES

- To recognize the vital contributions to healthcare made by those professionals engaged in clinical laboratory science in the United States.
- To recognize the professional dedication of the practitioners of clinical laboratory science to the health care consumer.
- To educate the public, government and private sectors about the key role played by the clinical laboratory professional to the health care consumer.
- To enhance the image of clinical laboratory professionals in the public and private sector.

SouthEastern Pathology is open from 8:00 a.m.-5:00 p.m., Monday through Friday. Our patient area is closed from 12:30 to 1:30 daily. After hours, you can reach the pathologist on call using the beeper, 706-295-8456.

Dity of Rome Georgia Proclamation

- WHEREAS, the health of all Americans depends upon educated minds and trained hands: and
- WHEREAS, the practice of modern medicine at the exacting standards we now enjoy would be impossible without the scientific tests performed daily in the medical laboratory; and
- WHEREAS, maintenance of these standards and progress toward improvement in the quality of laboratory services depends on the dedicated efforts of professional clinical laboratory science practitioners; and
- WHEREAS, Medical Laboratory Professionals continue to effectively demonstrate their commitment by continuing to strive to improve standards of care and services of excellence for the citizens of Rome.
- NOW, THEREFORE BE IT RESOLVED, L Wright W Bagby, Mayor, on behalf of the Rome City Commission do hereby proclaim the week of April 19-25, 2009

"MEDICAL LABORATORY PROFESSIONALS WEEK"

and urge all citizens to recognize and support the vital service provided by the laboratory practitioner for the benefit of all citizens.

Given my hand and seal this the first day of April in the year of our Lord, two thousand nine.

Wright W Bagby Mayor CITY OF ROME