

CLIENT FOCUS



**SOUTHEASTERN
PATHOLOGY**

Blue Cross Blue Shield of GA Issues New ID Cards

BlueCross Blue Shield of Georgia (BCBSGA) is moving to a new operating system and making changes to their website.

As a result, all members will be getting new ID cards with new prefix numbers.

Effective immediately, a provider is no longer able to verify coverage based on patient name and date of birth.

The accurate policy number is required to identify a patient in the new BCBS system.

We are asking our clients to please send a copy of every BCBS patient's ID card. Otherwise we will have to contact your office to obtain the accurate information.

We appreciate your help as we all navigate through these changes.



CMS Revised the Advance Beneficiary Notice of Noncoverage (ABN) to be used in New Year

CMS requires that a new version of the ABN (Advance Beneficiary Notice) form be in use by January 2012. Very minor changes have been made to the form. The only SEP test requiring an ABN is the Pap Test.

The way to differentiate between the new and old ABN form is that the new form has our new SouthEastern Pathology logo in the upper left hand corner and the date 3/11 in the bottom left hand corner.

A few things to remember about the ABN:

- 1) Check the appropriate box for Option 1, 2 or 3.
- 2) The form must be signed and dated. The form is invalid if it is not filled out correctly.
- 3) Send the Pink copy with the Pap requisition to the lab. The yellow copy goes with the patient.
- 4) Any old ABN's submitted after January 1, 2012 will be invalid.

The only SEP test requiring an ABN is the Pap Test.

If you have not received the new ABN form from SEP, please contact Jocelyn Mills at 678-350-5050 or call our physician billing line at 706-291-2430.

SouthEastern Pathology will be closed on December 26 and January 2.

We wish each of you and your families a safe and happy holiday season!

FOCUSED ON SERVICE.



My name is Jocelyn Mills. I am the Director of Marketing and Client Relations. I have been with SouthEastern Pathology for about eight months. I have met many of you while working in the field and I look forward to getting to know everyone. If you have any questions or need help with anything, please do not hesitate to call or email me anytime.

New FNA Biopsy Kit for Ideal Diagnostic Yield

SouthEastern Pathology now provides specialty kits for fine needle aspirations. The kit allows for wet-fixation slides, clot and tissue collection. If the provider is taking a biopsy of a lymph node or neck mass and would like to rule out lymphoma, we can provide RPMI collection media to run flow cytometry. If you would like to start using these kits, please contact Jocelyn Mills at 678-350-5050 or the lab at 706-291-8702.



CONTACT US

GENERAL QUESTIONS

Jocelyn Mills
Director of Marketing &
Client Relations
678-350-5050
jmills@sepath.com

Linda Hom
Administrator
706-314-0123
lhom@sepath.com

REQUISITIONS/REPORTS & COURIERS

Lisa Lance
Patient Service Center Manager
706-314-0145
lisal@sepath.com

TECHNICAL QUESTIONS

Ken Whittenburg, PA (ASCP)
Laboratory Manager
706-314-0113
kenw@sepath.com

Becky Junkins, SCT (ASCP)
Cytology Manager
706-314-0140
beckyj@sepath.com

Greg Crandall, CT (ASCP)
Molecular Manager
706-314-0117
grandall@sepath.com

BILLING QUESTIONS

Tina Burkhalter
Billing Manager
706-314-0120
tinab@sepath.com

Lisa McWhorter, CMIS, CPC
Director of Managed Care
706-314-0103
lisam@sepath.com

INFORMATION TECHNOLOGY

Jason Alford
Director of IT
706-314-0124
jasona@sepath.com

www.sepath.com
1-800-225-8702